

CEMINTEL SURROUND® PANEL PRODUCT WARRANTY

CSR Building Products (NZ) LTD provides a performance warranty for the manufactured parts of the Cemintel Surround system where installed as per the guidelines in the current Design & Installation manual FCNZ704 April 2024 (Cemintel Surround).

CSR Building Products (NZ) LTD warrants its Cemintel Surround Panels ("Product") to remain free of defects in material and manufacture and that the coating will not blister, peel or flake for a period of 15 years from date of purchase. In the event of any failure of the product caused by the direct result of a defect in material or manufacture of the product CSR Building Products (NZ) LTD will at its option replace or repair, supply an equivalent product, or pay for doing one of these.

This warranty does not apply where the product has been used in any manner not in accordance with the manufacturer's instructions, nor the reuse of the Product after its initial installation. This includes installation and maintenance in accordance with the relevant Cemintel Surround Design & Installation Manual, current copies are available by contacting CSR Building Products (NZ) LTD on 0800 999 277. CSR Building Products (NZ) LTD recommends that only those products, components and systems recommended by it can be used and the project must be designed and constructed in strict compliance with all relevant provisions of the current Building Code of New Zealand, regulations and standards. All products, including coating systems, applied to or used in conjunction with the product must be applied or installed and maintained in accordance with the relevant manufacturers' instructions and good trade practice. CSR Building Products (NZ) LTD will need to be satisfied that any defect in its Product is attributable to material or manufacture defect (and not another cause) before this warranty applies.

To the extent that it is able to do so, CSR Building Products (NZ) LTD excludes all

liability for loss and damage (including consequential loss) in conjunction with the Product. This exclusion does not apply where the Product is sold to a consumer and is a good of a kind ordinarily acquired for personal, domestic or household use or consumption. Without limiting the foregoing, CSR Building Products (NZ) LTD will not be liable for any claims, damages or defects arising from or in any way attributable to poor workmanship, poor design or detailing, settlement or structural movement and/or movement of materials to which the Product is attached, incorrect design of the structure, high levels of pollution, acts of God including but not limited to earthquake, cyclones, floods or other severe weather conditions or unusual climactic conditions, efflorescence or performance of paint/coatings applied to the Product or normal wear and tear.

Subject to any limitations in the Commerce Act 1986, the Fair Trading Act 1986, the Consumer Guarantees Act 1993 and any other applicable legislation, CSR Building Products (NZ) LTD excludes all other warranties, guarantees and remedies with regard to the Products including all implied warranties and guarantees.

Notification of a warranty claim must be made within 30 days after the defect would have become reasonably apparent to CSR Building Products (NZ) LTD prior to any return or attempted repair of the product. Failure to allow CSR Building Products (NZ) LTD to examine an alleged faulty Product in situ may result in the voiding of this warranty. This warranty is not transferable.

To make a claim under this warranty, you must contact CSR Building Products (NZ) LTD on 0800 999 277, or write to us at CSR Building Products (NZ) LTD, 14 The Furlong, Takanini, Auckland. All expense of claiming the warranty will be borne by the person making the claim. CSR Building Products (NZ) LTD may require documentation supporting the claim to be provided.